Scrum Adoption for a German Telecom Service provider Company

Challenge

A German Telecom Service provider company needed to speed up development and delivery processes without increasing costs. Issues included poor backlog management, lack of transparency, and misaligned task prioritization.

Solution
Training and Coaching Teams and Stakeholders
We implemented an Agile transformation through these steps:

- Agile and Scrum Introduction: Educated the board of directors on Agile and Scrum to align strategy and operations.
- Scrum Workshop: Shared understanding of Scrum roles and events for effective collaboration.
- Collaboration Workshop: Enhanced teamwork between board members, business leaders, and development teams.
- Guidance: Continuous coaching on applying Scrum and Agile principles.
- Retrospective Establishment: Gamified approach to identify improvement areas.
- Growth Roadmap: Workshops and mentoring on Product Ownership and Quality Assurance.

    By using the SCRUM framework and establishing best practices, we guided the client's journey to maturity, scaling Agile across business units.

Results
Improved Time-to-Market and Scrum Adoption
- Reduced time-to-market by over 30%
- Increased product owner and stakeholder engagement
- Aligned workflows with business strategy
- Consistent, budget-compliant delivery
- Predictable results leading to reliable business strategy

Our efforts enabled global Scrum adoption, positioning the local delivery centre as an Agile leader within the company.

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