

Leveraging Technical Training Program to Improve Employee Performance

Challenge

In the evolving business landscape, upskilling employees in digital transformation and technical skills is necessary for organizations to remain competitive and innovative. Ensuring employees have the required digital skills for effective tech adoption is crucial. One of our clients, an IT partner in Germany specializing in customized solutions and technology consulting, identified a lack of certain technical skills among their employees needed for specific roles or client interactions.

Solution

Customized Instructor-led Training Program:

Tailored training program, including workshops, were created to meet the specific needs of various departments and roles within the organization. This ensured employees received targeted upskilling in relevant areas, such as RedHat 9, Ansible, Satellite, RedHat IPA, Podman, etc.

Provided Access to Learning Resources:

Providing access to online courses and digital materials allowed employees to take responsibility for their upskilling journey, fostering continuous learning and adaptability within the organization.

Result

Technology integration through employee upskilling for digital transformation and access to learning resources ensured effective tech adoption and continuous learning, leading to increased adaptability. Other outcomes included:

- Training tailored to job-specific and soft skills for 30+ employees.
- Interactive sessions with real-world applications.
- Workshops focused on collaboration and critical thinking.
- Continuous assessments to measure progress.

